

**STATE OF NORTH CAROLINA
NORTH CAROLINA DEPARTMENT OF TRANSPORTATION
PURCHASING DEPARTMENT
1 SOUTH WILMINGTON STREET, ROOM 334B
RALEIGH, NC 27601**

IMPORTANT BID ADDENDUM

February 19, 2021

THE CONTRACTOR MUST SIGN THE ADDENDUM SIGNATURE PAGE(S) AND THE ENTIRE ADDENDUM SHOULD BE RETURNED WITH THE RFP PACKAGE. THIS BID ADDENDUM MUST BE SIGNED AND RETURNED PRIOR TO MARCH 24, 2021 AT 2:00 PM.

RFP Number: 54-SM-04-11983900 Service: Custodial Operations and Maint. of Rest Areas
Addendum Number: 1 Using Agency: North Carolina Department of Transportation
Purchaser: Sharon McCalop Opening Date/Time: March 24, 2021 at 2:00 PM

1. Please provide the monthly water use per person forms for the year of 2020.

A:Water usage can fluctuate during the course of a year. This contract will be for the term of one year. The most recent 12-month period of a calendar or fiscal year of usage that was not affected by the pandemic is provided in the proposal. Rest area usage during calendar year 2020 declined due to the pandemic. Those figures are not representative of normal usage for these facilities.

2. Please provide the Monthly Water Use by Month reports for each side for the past 24 months. Please provide the total number of gallons used per month per side for the past 24 months ending February 2021.

A:Water usage can fluctuate during the course of a year. This contract will be for the term of one year. The most recent 12-month period of a calendar or fiscal year of usage that was not affected by the pandemic is provided in the proposal. Rest area usage during calendar year 2020 declined due to the pandemic. Those figures are not representative of normal usage for these facilities.

Amend Page 12: Visitation and Water Usage as follows:

Rest Area	Estimated Average Water (gal) per Person	Estimated People per Year
Johnston, I-40, EBL	2.76 1.62	409,160
Johnston, I-40, WBL	2.88 1.20	433,133
		842,293

3.Q: What ranking are the Johnston County I-40 rest areas in terms of utilization compared to the other NCDOT Interstate Rest Areas? I.e. # 1 Most Utilized, 2nd most, etc.

A:In calendar year 2019 the visitation for eastbound facility ranked #29 and the westbound facility ranked #26 in the state.

Page 15/16 Reduced Staffing. The staffing shown under the reduced staffing is not sufficient to perform the work required at these facilities with the utilization shown. As a matter of fact, the "Full" staffing does not appear to be sufficient to handle the visitor load in the busy season at these facilities and accomplish all work to be done. Please address this issue as well as what will occur if in fact, any successful bidder is unable to accomplish the desired level of performance with the pre-determined levels of staffing.

A:The staffing levels in the proposal were determined by the Department to be sufficient for the Contractor to provide the desired level of performance. The performance will be determined by the Engineer. Contract noncompliance is specified in the proposal.

4. Please provide the current staffing levels for the past 2 years per side in number of shifts per day, number of personnel per shift, any seasonal staffing and total number of manhours required by the contract per year for the past 2 years.

A:Staffing and wages for this contract are outlined in the proposal. Bidders should estimate their cost based on the staffing in the proposal, not previous staffing, and bid accordingly.

5. Q:Are there no additional shifts under the "Full Staffing"?

A:No, only the shifts specified in the proposal.

6. Please provide the annual contract price for the past 2 years.

A:Please submit a public records record at <https://www.ncdot.gov/news/public-records/Pages/public-records-request.aspx>

7. Please provide the age of this facility.

A:The most recent major renovation of the service buildings was in 2013.

8. Q: What is the current pay rate for Supervisor and Attendants?

A:The current contract was negotiated with a Community Rehabilitation Program (CRP) under Senate Bill 519, An Act to Encourage the Purchase of Commodities and Services Offered by Blind and by Severely Disabled Persons. Such contracts do not specify mandatory wage rates.

9. Q:Who is the current contractor and how long have they had contract?

A: Please submit a public records record at <https://www.ncdot.gov/news/public-records/Pages/public-records-request.aspx>

10. Q:What was the last bid price for the last contract period(annual)?

A: Please submit a public records record at <https://www.ncdot.gov/news/public-records/Pages/public-records-request.aspx>

AMEND:

The following change is made to the above referenced proposal for the **Johnston County Rest Areas (pair) on I-40.**

1. Amend Page 36: Trash/Recycling Collection/Disposal as follows:

- A. Trash: The Contractor shall be required to provide an approved trash dumpster (minimum of ~~two (2)~~ **one (1)** eight (8) cubic yard units) on each site in the areas designated. All garbage, trash, litter, debris, etc. shall be put into the trash dumpster immediately when collected. Collected trash shall not be stored in any area or vehicle.

EXECUTE ADDENDUM:

BIDDER:

ADDRESS (CITY & STATE): _____

AUTHORIZED SIGNATURE: _____ DATE: _____

NAME and TITLE (Typed):

1. Check **ONLY** one of the following categories and return one (1) properly executed copy of this addendum and two (2) copies (**all pages**) **prior** to bid opening time and date.

RFQ has already been sent. Changes resulting from this addendum are as follows:

RFQ has already been sent. **NO CHANGES** resulted from this addendum.

RFQ has **NOT** been sent and **ANY CHANGES** resulting from this addendum are included in our bid.